

Integrated quality policy  
in accordance with ISO 9001:2015



The management of WAMAG, spol. s r.o. is committed to this quality policy.

#### COMPANY PRIORITIES:

- Customer and employee satisfaction
- Occupational health and safety
- Responsible approach to the environment



#### COMMITMENT OF THE COMPANY MANAGEMENT:

- Training and development of employees and company management
- Fair treatment of employees, customers, and suppliers by the company
- Explain and openly share the quality policy both inside and outside the company
- Ensure a communication system for the transfer of information between employees, customers, and suppliers
- Supporting the responsibility of company employees
- Ensuring the necessary resources for implemented processes
- Adhering to the process management and control system for all orders
- Orders are only carried out by employees with the appropriate qualifications
- Consistently adhering to and updating all safety standards and rules
- Actively and responsibly protecting the environment

#### MAIN GOAL OF COMPANY MANAGEMENT: SATISFIED CUSTOMERS AND EMPLOYEES

- Customers receive their orders on time and in the highest quality.
- Employees are satisfied, informed, and work in a safe and fair environment.

#### FAIRNESS

We treat everybody the same way: fairly and honestly. We tell it the way it is. Long-term relationships with our customers are more valuable to us than short-term profit.

#### PROFESSIONALISM

For our customers, each contract is an important investment. They entrust us with (a part of) their success. We are working hard; we want to meet our high standards and we want to help our customers solve their problems. We go home happy with the good work we have done today, knowing that we did our best and that we help our customers. The responsibility each of us assumes has a strong impact on the prosperity of the whole company.

#### INNOVATION

We bring new impulses for improvement. We are not afraid to do things differently. We have the courage to assume responsibility and to promote invention.

#### TRUST

Mutual trust and support is the key for a family company. Thus, we do not need to introduce any kind of counterproductive control; we can just keep working, our working environment is natural. We share information, achievements

Brand Vision

We reveal the hidden  
opportunities

Brand Essence

Desire to be a step ahead

Human / Customer / Magnetism

Brand Values

Space for professional  
and personal growth

Fairness / Trust / Innovation / Professionalism

Brand Archetype

The Magician  
“Nothing is impossible”